2022 UC DEPARTMENT OF PUBLIC SAFETY SURVEY

EXECUTIVE SUMMARY OF RESULTS

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The 2022 UC Department of Public Safety Survey was conducted by the University of Cincinnati Institute for Policy Research (IPR). The survey was designed to measure attitudes and opinions of users of Department of Public Safety services.

The survey questionnaire was created in partnership with UC Department of Public Safety staff. An email list used to send survey invitations was provided by the Department of Public Safety. This list included 2,231 individuals (students, faculty and staff) identified as users of public safety services since 2020. These individuals were sent an invitation to participate in a web survey and reminder emails between November 2, 2022 and November 28, 2022. A total of one hundred and seventy-eight (178) individuals responded to the survey. Seventy-seven percent (77%) of respondents were students, while 23 percent faculty or staff. Some caution should be used in interpreting the results of the survey due to the low number of respondents relative to the user population provided by UC Department of Public Safety.

Some of the key findings of the survey include:

Overall Ratings: UC Department of Public Safety Services and Performance of UC Police

- Sixty-six percent (66%) of survey respondents rate the services provided by the UC Department of Public Safety as "Excellent" (23%) or "Good" (43%). An additional 24 percent of respondents rate the services provided as "Fair" and ten percent (10%) rated them as "Poor".
 - ✓ Men (34%) and respondents 25 years of age and older (38%) are among those who rate Department of Public Safety services as "Excellent" more frequently than other demographic subgroups.
- Sixty-six percent (66%) of survey respondents also rate the performance of the UC Police as "Excellent" (26%) or "Good" (39%). An additional 24 percent of respondents rate the performance of the police as "Fair" and 11 percent rated them as "Poor".
 - ✓ Men (37%) and respondents 25 years of age and older (40%) are among those who rate the performance of the UC Police as "Excellent" more frequently than other demographic subgroups.

Experiences with UC Department of Public Safety Dispatch and UC Police

- About 6 of 10 (59%) survey respondents report having contacted <u>UC Department of Public Safety Dispatch</u> during the past two years. Respondents reporting contact were then asked to rate their experiences with Public Safety Dispatch:
 - ✓ Seventy-four percent (74%) "agree" (either "strongly" or "somewhat") with the statement "The Public Safety Dispatcher was knowledgeable";
 - ✓ Seventy-one percent (71%) "agree" with the statement "The Public Safety Dispatcher was <u>courteous</u>"; and
 - ✓ Sixty-seven percent (67%) "agree" with the statement "The Public Safety Dispatcher met my expectations in performing their duties".
- Just over 7 of 10 (72%) survey respondents report having a face-to-face interaction with a UC Police Officer during the past two years. Respondents reporting an interaction were then asked to rate their experiences with UC Police:
 - ✓ Seventy-six percent (76%) "agree" (either "strongly" or "somewhat") with the statement "The UC Police Officer was knowledgeable";
 - ✓ Seventy-four percent (74%) "agree" with the statement "The UC Police Officer was courteous";
 - ✓ Sixty-nine percent (69%) "agree" with the statement "The UC Police Officer met my expectations in performing their duties"; however
 - ✓ Notably fewer (36%) "agree" with the statement "The UCPD Officer followed up with additional information about our interaction at a later date".

Communication from UC Department of Public Safety

- Survey respondents were asked a series of questions about information they receive from the UC Department of Public Safety. When asked to rate the performance of the UC Department of Public Safety in "keeping the UC community apprised of campus safety related news and events", 34 percent rate the Department as "excellent", 36 percent say "good", 16 percent say "fair" and 14 percent say "poor". Respondents also rated specific aspects of the information they receive:
 - ✓ Sixty-two percent (62%) rate "communications about ways I can keep myself safe on campus" as "helpful" (either "very" or "somewhat" helpful);
 - ✓ Fifty-two percent (52%) rate "communications about ways I can keep myself safe in the <u>nearby area surrounding campus</u>" as "helpful" (either "very" or "somewhat" helpful).
- Overall, a majority of respondents (59%) say they receive "about the right amount of information about safety" from the UC Department of Public Safety. An additional 36 percent say they receive "too little" information while just six percent (6%) say they receive "too much" information.

Perception of Crime On and Off Campus

Survey respondents were asked a series of questions about crime both on and off campus.

- When asked about the safety <u>on campus</u> during the day and evening:
 - ✓ Eighty-nine percent (89%) "agree" (either "strongly" or "somewhat") with the statement "The campus is a safe place during the day"; while
 - ✓ Far fewer (44%) "agree" with the statement "The campus is a safe place at night".
- Survey respondents were also asked whether serious crime has "decreased, increased or stayed about the same" on campus since 2021. Fifty-five percent (55%) say serious crime has "stayed about the same". An additional 25 percent say serious crime has "increased", while 20 percent say crime has "decreased".
 - ✓ While a plurality of women (47%) say crime has "stayed about the same" on campus since 2021, women (36%) say serious crime has increased on campus more frequently than members of any other demographic subgroup.
- When asked about the safety of the <u>nearby area surrounding campus</u> during the day and evening:
 - ✓ Sixty percent (60%) "agree" (either "strongly" or "somewhat") with the statement "The nearby area surround campus is a safe place during the day"; while
 - ✓ Far fewer (21%) "agree" with the statement "The nearby area surrounding campus is a safe place at night".
- Survey respondents were also asked whether serious crime has "decreased, increased or stayed about the same" in the nearby area surrounding campus since 2021. Forty-eight percent (48%) say crime has "stayed about the same" and 43 percent say crime has "increased" off campus since 2021. An additional 10 percent say crime has "decreased".
 - ✓ Respondents 18 to 24 years old (49%) say serious crime has "increased" off campus since 2021 more frequently than older respondents (30%).
 - ✓ Women respondents (47%) say serious crime has "increased" off campus since 2021 more frequently than men (35%).

Question 2: Overall, how would you rate the services provided by the UC Department of Public Safety?

		Excellent	Good	Fair	Poor	Count
Users of UC F	Public Safety Services	23.3%	42.6%	23.9%	10.2%	176
Campus	Uptown West	21.1%	45.6%	23.1%	10.2%	147
·	Uptown East	31.6%	31.6%	21.1%	15.8%	19
Gender	Male	33.8%	46.2%	13.8%	6.2%	65
	Female	15.1%	41.9%	30.2%	12.8%	86
Race	White or Caucasian	21.0%	45.7%	25.7%	7.6%	105
	Other Racial Category	38.2%	41.2%	11.8%	8.8%	34
Age	18-24 years old	16.7%	44.2%	25.8%	13.3%	120
-	25 and older	37.5%	39.3%	19.6%	3.6%	56

Question 3: Overall, how would you rate the performance of UC Department of Public Safety in keeping the UC community apprised of campus safety related news and events?

		Excellent	Good	Fair	Poor	Count
Users of UC Po	Isers of UC Public Safety Services		36.0%	16.0%	14.3%	175
C	Lintary n Maat	30.8%	38.4%	15.8%	15.1%	146
Campus	Uptown West					
	Uptown East	47.4%	15.8%	21.1%	15.8%	19
Gender	Male	35.4%	41.5%	12.3%	10.8%	65
Gender	Female	34.9%	33.7%	16.3%	15.1%	86
	Temale	0 70	0070	10.070		
Race	White or Caucasian	31.1%	37.7%	16.0%	15.1%	106
, tabb	Other Racial Category	59.4%	28.1%	9.4%	3.1%	32
Age	18-24 years old	29.4%	31.9%	17.6%	21.0%	119
9-	25 and older	42.9%	44.6%	12.5%		56

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UC Department of Public Safety Data Tables 1/20/23 Version

Question 4: Overall, how would you rate the performance of the UC Police?

		Excellent	Good	Fair	Poor	Count
Users of UC Public Safety Services		26.4%	39.1%	23.6%	10.9%	174
Campus	Uptown West	24.1%	42.1%	22.1%	11.7%	145
	Uptown East	36.8%	26.3%	26.3%	10.5%	19
Gender	Male	36.9%	36.9%	18.5%	7.7%	65
	Female	19.8%	43.0%	24.4%	12.8%	86
Race	White or Caucasian	21.9%	44.8%	23.8%	9.5%	105
	Other Racial Category	50.0%	29.4%	11.8%	8.8%	34
Age	18-24 years old	20.2%	37.8%	26.9%	15.1%	119
Ü	25 and older	40.0%	41.8%	16.4%	1.8%	55

Question 6: Since 2021, has serious crime decreased, increased, or stayed about the same on campus?

		Decreased	Increased	Stayed about the same	Count
Users of UC F	Public Safety Services	20.0%	24.6%	55.4%	130
Campus	Uptown West	16.7%	26.9%	56.5%	108
Campus	Uptown East	25.0%	18.8%	56.3%	16
Gender	Male	26.4%	11.3%	62.3%	53
	Female	17.1%	35.7%	47.1%	70
Race	White or Caucasian	20.5%	23.9%	55.7%	88
	Other Racial Category	20.0%	28.0%	52.0%	25
Age	18-24 years old	21.7%	28.9%	49.4%	83
	25 and older	17.0%	17.0%	66.0%	47

Question 7: Since 2021, has serious crime decreased, increased, or stayed about the same in the nearby area surrounding the campus?

		Decreased	Increased	Stayed about the same	Count
Users of UC F	Public Safety Services	9.6%	42.6%	47.8%	136
		7.00/	40.00/	40.00/	444
Campus	Uptown West	7.9%	43.9%	48.2%	114
	Uptown East	12.5%	43.8%	43.8%	16
0	Nasta	16.4%	34.5%	49.1%	55
Gender	Male				
	Female	5.3%	47.4%	47.4%	76
Race	White or Caucasian	8.5%	42.6%	48.9%	94
Nace	Other Racial Category	16.0%	36.0%	48.0%	25
	Other Radial Category	10.070	00.070	13.370	20
Age	18-24 years old	9.0%	49.4%	41.6%	89
J	25 and older	10.6%	29.8%	59.6%	47

Question 8: The campus is a safe place during the day.

	Strongly Agree	Agree Somewhat	Neutral	Disagree Somewhat	Strongly Disagree	Count
Public Safety Services	42.0%	47.1%	5.1%	3.8%	1.9%	157
Uptown West	40.0%	50.0%	4.6%	3.8%	1.5%	130
Uptown East	50.0%	33.3%	11.1%	5.6%		18
Male	58.5%	36.9%	3.1%	1.5%		65
Female	30.2%	53.5%	7.0%	5.8%	3.5%	86
White or Caucasian	42.3%	48.1%	5.8%	2.9%	1.0%	104
Other Racial Category	51.5%	39.4%	3.0%	6.1%		33
18-24 years old	37.9%	49.5%	6.8%	4.9%	1.0%	103
25 and older	50.0%	42.6%	1.9%	1.9%	3.7%	54
	Uptown West Uptown East . Male Female . White or Caucasian Other Racial Category . 18-24 years old	Public Safety Services 42.0% . Uptown West 40.0% Uptown East 50.0% . Male 58.5% Female 30.2% . White or Caucasian 42.3% Other Racial Category 51.5% . 18-24 years old 37.9%	Public Safety Services 42.0% 47.1% Uptown West 40.0% 50.0% Uptown East 50.0% 33.3% Male 58.5% 36.9% Female 30.2% 53.5% White or Caucasian 42.3% 48.1% Other Racial Category 51.5% 39.4%	Public Safety Services 42.0% 47.1% 5.1% Uptown West 40.0% 50.0% 4.6% Uptown East 50.0% 33.3% 11.1% Male 58.5% 36.9% 3.1% Female 30.2% 53.5% 7.0% White or Caucasian 42.3% 48.1% 5.8% Other Racial Category 51.5% 39.4% 3.0% 18-24 years old 37.9% 49.5% 6.8%	Public Safety Services 42.0% 47.1% 5.1% 3.8% Uptown West 40.0% 50.0% 4.6% 3.8% Uptown East 50.0% 33.3% 11.1% 5.6% Male 58.5% 36.9% 3.1% 1.5% Female 30.2% 53.5% 7.0% 5.8% White or Caucasian 42.3% 48.1% 5.8% 2.9% Other Racial Category 51.5% 39.4% 3.0% 6.1% 18-24 years old 37.9% 49.5% 6.8% 4.9%	Public Safety Services 42.0% 47.1% 5.1% 3.8% 1.9% Uptown West 40.0% 50.0% 4.6% 3.8% 1.5% Uptown East 50.0% 33.3% 11.1% 5.6% Male 58.5% 36.9% 3.1% 1.5% Female 30.2% 53.5% 7.0% 5.8% 3.5% White or Caucasian 42.3% 48.1% 5.8% 2.9% 1.0% Other Racial Category 51.5% 39.4% 3.0% 6.1%

Question 9: The campus is a safe place at night.

		Strongly Agree	Agree Somewhat	Neutral	Disagree Somewhat	Strongly Disagree	Count
Users of UC F	Public Safety Services	9.0%	34.6%	25.6%	16.7%	14.1%	156
Campus	Uptown West	7.0%	34.9%	27.1%	17.1%	14.0%	129
- '	Uptown East	11.1%	33.3%	22.2%	22.2%	11.1%	18
Gender	Male	15.4%	46.2%	26.2%	6.2%	6.2%	65
	Female	4.7%	23.5%	27.1%	23.5%	21.2%	85
Race	White or Caucasian	7.7%	34.6%	26.9%	18.3%	12.5%	104
	Other Racial Category	18.2%	30.3%	24.2%	12.1%	15.2%	33
Age	18-24 years old	8.9%	31.7%	26.7%	19.8%	12.9%	101
-	25 and older	9.1%	40.0%	23.6%	10.9%	16.4%	55

Question 10: The nearby area surrounding campus is a safe place during the day.

		Strongly Agree	Agree Somewhat	Neutral	Disagree Somewhat	Strongly Disagree	Count
Users of UC F	Public Safety Services	15.2%	44.9%	18.4%	17.1%	4.4%	158
Campus	Uptown West	11.5%	47.3%	18.3%	17.6%	5.3%	131
Campac	Uptown East	27.8%	38.9%	22.2%	11.1%		18
Gender	Male	16.7%	48.5%	21.2%	10.6%	3.0%	66
	Female	14.0%	44.2%	16.3%	19.8%	5.8%	86
Race	White or Caucasian	17.1%	44.8%	18.1%	17.1%	2.9%	105
	Other Racial Category	12.1%	51.5%	15.2%	12.1%	9.1%	33
Age	18-24 years old	15.5%	37.9%	21.4%	18.4%	6.8%	103
•	25 and older	14.5%	58.2%	12.7%	14.5%		55

Question 11: The nearby area surrounding campus is a safe place at night.

		Strongly Agree	Agree Somewhat	Neutral	Disagree Somewhat	Strongly Disagree	Count
Users of UC F	Public Safety Services	3.2%	17.3%	18.6%	28.8%	32.1%	156
Campus	Uptown West	3.1%	13.2%	18.6%	31.0%	34.1%	129
·	Uptown East		33.3%	22.2%	22.2%	22.2%	18
Gender	Male	3.1%	23.4%	26.6%	26.6%	20.3%	64
0000.	Female	3.5%	10.5%	14.0%	31.4%	40.7%	86
Race	White or Caucasian	2.9%	17.5%	17.5%	29.1%	33.0%	103
	Other Racial Category	6.1%	12.1%	27.3%	21.2%	33.3%	33
Age	18-24 years old	3.9%	14.7%	17.6%	28.4%	35.3%	102
-	25 and older	1.9%	22.2%	20.4%	29.6%	25.9%	54

Question 12: Have you contacted the UC Department of Public Safety Dispatch for any reason ... during the past 2 years?

		Yes	No	Count
Users of UC F	Public Safety Services	58.9%	41.1%	158
Campus	Uptown West	58.0%	42.0%	131
	Uptown East	72.2%	27.8%	18
Gender	Male	50.8%	49.2%	65
	Female	66.3%	33.7%	86
Race	White or Caucasian	57.7%	42.3%	104
	Other Racial Category	61.8%	38.2%	34
Age	18-24 years old	51.5%	48.5%	103
	25 and older	72.7%	27.3%	55

Question 14: The Public Safety Dispatcher was courteous. [ASKED OF RESPONDENTS WHO CONTACTED DISPATCH ONLY]

		Strongly Agree	Agree Somewhat	Neutral	Disagree Somewhat	Strongly Disagree	Count
Users of UC F	Public Safety Services	50.5%	20.9%	16.5%	7.7%	4.4%	91
Campus	Uptown West	48.6%	21.6%	16.2%	9.5%	4.1%	74
	Uptown East	61.5%	15.4%	15.4%		7.7%	13
Gender	Male	56.3%	18.8%	15.6%	6.3%	3.1%	32
	Female	46.4%	23.2%	17.9%	7.1%	5.4%	56
Race	White or Caucasian	50.8%	23.7%	15.3%	6.8%	3.4%	59
	Other Racial Category	60.0%	15.0%	20.0%		5.0%	20
Age	18-24 years old	41.2%	19.6%	21.6%	11.8%	5.9%	51
ŭ	25 and older	62.5%	22.5%	10.0%	2.5%	2.5%	40

Question 15: The Public Safety Dispatcher was knowledgeable. [ASKED OF RESPONDENTS WHO CONTACTED DISPATCH ONLY]

		Strongly Agree	Agree Somewhat	Neutral	Disagree Somewhat	Strongly Disagree	Count
Users of UC F	Public Safety Services	50.0%	23.9%	13.0%	7.6%	5.4%	92
Campus	Uptown West	49.3%	22.7%	13.3%	8.0%	6.7%	75
·	Uptown East	53.8%	30.8%	7.7%	7.7%		13
Gender	Male	63.6%	24.2%	6.1%	3.0%	3.0%	33
0000.	Female	41.1%	23.2%	17.9%	10.7%	7.1%	56
Race	White or Caucasian	47.5%	25.4%	15.3%	8.5%	3.4%	59
	Other Racial Category	71.4%	14.3%	4.8%	4.8%	4.8%	21
Age	18-24 years old	46.2%	26.9%	13.5%	7.7%	5.8%	52
· ·	25 and older	55.0%	20.0%	12.5%	7.5%	5.0%	40

Question 16: The Public Safety Dispatcher met my expectations in performing their duties. [ASKED OF RESPONDENTS WHO CONTACTED DISPATCH ONLY]

	Strongly Agree	Agree Somewhat	Neutral	Disagree Somewhat	Strongly Disagree	Count
ublic Safety Services	50.0%	17.4%	8.7%	15.2%	8.7%	92
Uptown West	49.3%	17.3%	9.3%	14.7%	9.3%	75
Uptown East	53.8%	15.4%	7.7%	15.4%	7.7%	13
Male	54.5%	27.3%	12.1%	3.0%	3.0%	33
Female	46.4%	12.5%	5.4%	23.2%	12.5%	56
White or Caucasian	49.2%	16.9%	8.5%	15.3%	10.2%	59
Other Racial Category	66.7%	9.5%	9.5%	9.5%	4.8%	21
18-24 years old	46.2%	15.4%	7.7%	17.3%	13.5%	52
25 and older	55.0%	20.0%	10.0%	12.5%	2.5%	40
	Uptown West Uptown East . Male Female . White or Caucasian Other Racial Category . 18-24 years old	Uptown West 49.3% Uptown East 53.8% Male 54.5% Female 46.4% White or Caucasian 49.2% Other Racial Category 66.7% 18-24 years old 46.2%	Uptown West 49.3% 17.3% 15.4% Uptown East 53.8% 15.4% Male 54.5% 27.3% Female 46.4% 12.5% White or Caucasian 49.2% 16.9% Other Racial Category 66.7% 9.5% 18-24 years old 46.2% 15.4%	Uptown West 49.3% 17.3% 9.3% Uptown East 53.8% 15.4% 7.7% Male 54.5% 27.3% 12.1% Female 46.4% 12.5% 5.4% White or Caucasian 49.2% 16.9% 8.5% Other Racial Category 66.7% 9.5% 9.5% 18-24 years old 46.2% 15.4% 7.7%	Uptown West 49.3% 17.3% 9.3% 14.7% Uptown East 53.8% 15.4% 7.7% 15.4% Male 54.5% 27.3% 12.1% 3.0% Female 46.4% 12.5% 5.4% 23.2% White or Caucasian 49.2% 16.9% 8.5% 15.3% Other Racial Category 66.7% 9.5% 9.5% 9.5% 18-24 years old 46.2% 15.4% 7.7% 17.3%	Uptown West 49.3% 17.3% 9.3% 14.7% 9.3% Uptown East 53.8% 15.4% 7.7% 15.4% 7.7% Male 54.5% 27.3% 12.1% 3.0% 3.0% Female 46.4% 12.5% 5.4% 23.2% 12.5% White or Caucasian 49.2% 16.9% 8.5% 15.3% 10.2% Other Racial Category 66.7% 9.5% 9.5% 9.5% 4.8%

Question 17: The University of Cincinnati Department of Public Safety communications about ways I can keep myself safe on campus are ...

		Very Helpful	Somewhat Helpful	Neutral	Not Too Helpful	Not At All Helpful	Have not received communication	Count
Users of UC F	Public Safety Services	26.8%	35.0%	18.5%	8.3%	3.8%	7.6%	157
Campus	Uptown West	26.9%	33.8%	18.5%	9.2%	4.6%	6.9%	130
	Uptown East	33.3%	38.9%	11.1%	5.6%		11.1%	18
Gender	Male	28.1%	28.1%	23.4%	7.8%	4.7%	7.8%	64
	Female	26.4%	42.5%	12.6%	9.2%	3.4%	5.7%	87
Race	White or Caucasian	21.2%	38.5%	20.2%	9.6%	4.8%	5.8%	104
	Other Racial Category	42.4%	30.3%	12.1%	6.1%		9.1%	33
Age	18-24 years old	20.6%	31.4%	21.6%	10.8%	3.9%	11.8%	102
	25 and older	38.2%	41.8%	12.7%	3.6%	3.6%		55

Question 18: The University of Cincinnati Department of Public Safety communications about ways I can keep myself safe in the nearby area surrounding campus are ...

	Very Helpful	Somewhat Helpful	Neutral	Not Too Helpful	Not At All Helpful	Have not received communication	Count
ublic Safety Services	21.8%	30.1%	21.8%	10.9%	6.4%	9.0%	156
Uptown West	21.5%	31.5%	19.2%	13.1%	6.9%	7.7%	130
Uptown East	29.4%	23.5%	29.4%		5.9%	11.8%	17
Male	25.0%	32.8%	17.2%	9.4%	7.8%	7.8%	64
Female	19.8%	30.2%	23.3%	12.8%	4.7%	9.3%	86
White or Caucasian	19.2%	27.9%	24.0%	14.4%	6.7%	7.7%	104
Other Racial Category	33.3%	36.4%	12.1%	6.1%	3.0%	9.1%	33
18-24 years old	18.6%	26.5%	22.5%	14.7%	7.8%	9.8%	102
25 and older	27.8%	37.0%	20.4%	3.7%	3.7%	7.4%	54
•	Uptown West Uptown East . Male Female . White or Caucasian Other Racial Category . 18-24 years old	Uptown West 21.5% Uptown East 29.4% Male 25.0% Female 19.8% White or Caucasian 19.2% Other Racial Category 33.3% 18-24 years old 18.6%	Uptown West 21.8% 30.1% Uptown West 29.4% 23.5% Male 25.0% 32.8% Female 19.8% 30.2% White or Caucasian 19.2% 27.9% Other Racial Category 33.3% 36.4% 18-24 years old 18.6% 26.5%	Ublic Safety Services 21.8% 30.1% 21.8% Uptown West 21.5% 31.5% 19.2% Uptown East 29.4% 23.5% 29.4% Male 25.0% 32.8% 17.2% Female 19.8% 30.2% 23.3% White or Caucasian 19.2% 27.9% 24.0% Other Racial Category 33.3% 36.4% 12.1% 18-24 years old 18.6% 26.5% 22.5%	ublic Safety Services 21.8% 30.1% 21.8% 10.9% Uptown West Uptown East 21.5% 31.5% 19.2% 13.1% Uptown East 29.4% 23.5% 29.4% Male Female 19.8% 32.8% 17.2% 9.4% Female 19.8% 30.2% 23.3% 12.8% White or Caucasian Other Racial Category 19.2% 27.9% 24.0% 14.4% Other Racial Category 33.3% 36.4% 12.1% 6.1% 18-24 years old 18.6% 26.5% 22.5% 14.7%	ublic Safety Services 21.8% 30.1% 21.8% 10.9% 6.4% Uptown West Uptown East 21.5% 31.5% 19.2% 13.1% 6.9% Uptown East 29.4% 23.5% 29.4% 5.9% Male Female 25.0% 32.8% 17.2% 9.4% 7.8% Female 19.8% 30.2% 23.3% 12.8% 4.7% White or Caucasian Other Racial Category 19.2% 27.9% 24.0% 14.4% 6.7% Other Racial Category 33.3% 36.4% 12.1% 6.1% 3.0% 18-24 years old 18.6% 26.5% 22.5% 14.7% 7.8%	Very Helpful Somewhat Helpful Neutral Not Too Helpful Not At All Helpful communication ublic Safety Services 21.8% 30.1% 21.8% 10.9% 6.4% 9.0% Uptown West Uptown East 29.4% 31.5% 19.2% 13.1% 6.9% 7.7% Uptown East 29.4% 23.5% 29.4% 5.9% 11.8% Male Female 19.8% 30.2% 23.3% 12.8% 4.7% 9.3% White or Caucasian Other Racial Category 19.2% 27.9% 24.0% 14.4% 6.7% 7.7% Other Racial Category 33.3% 36.4% 12.1% 6.1% 3.0% 9.1% 18-24 years old 18.6% 26.5% 22.5% 14.7% 7.8% 9.8%

Question 19: Overall, would you say you receive too much information about safety from the UC Department of Public Safety, too little or about the right amount of information about safety?

		Too Much	The Right Amount	Too Little	Count
Users of UC Public Safety Services		5.5%	58.9%	35.6%	146
Campus	Uptown West	6.6%	56.6%	36.9%	122
·	Uptown East		66.7%	33.3%	15
Gender	Male	5.1%	67.8%	27.1%	59
	Female	4.9%	53.7%	41.5%	82
Race	White or Caucasian	5.1%	55.6%	39.4%	99
	Other Racial Category	3.3%	73.3%	23.3%	30
Age	18-24 years old	6.3%	47.4%	46.3%	95
-	25 and older	3.9%	80.4%	15.7%	51
	•				

Question 20: Have you had a face-to-face interaction with a UC Police Officer(s) \dots during the past 2 years?

		Yes	No	Count
Users of UC F	Public Safety Services	72.4%	27.6%	156
Campus	Uptown West	72.9%	27.1%	129
	Uptown East	66.7%	33.3%	18
Gender	Male	72.3%	27.7%	65
	Female	72.9%	27.1%	85
Race	White or Caucasian	75.0%	25.0%	104
	Other Racial Category	72.7%	27.3%	33
Age	18-24 years old	69.9%	30.1%	103
-	25 and older	77.4%	22.6%	53
	<u> </u>			

Question 22: The UC Police Officer(s) was courteous. [ASKED OF RESPONDENTS WHO INTERACTED WITH UC POLICE OFFICER ONLY]

		Strongly Agree	Agree Somewhat	Neutral	Disagree Somewhat	Strongly Disagree	Count
Users of UC F	Public Safety Services	55.4%	18.8%	15.2%	5.4%	5.4%	112
Campus	Uptown West	51.6%	20.4%	16.1%	5.4%	6.5%	93
	Uptown East	83.3%		8.3%	8.3%		12
Gender	Male	60.9%	21.7%	8.7%	2.2%	6.5%	46
	Female	53.2%	16.1%	21.0%	4.8%	4.8%	62
Race	White or Caucasian	55.1%	21.8%	12.8%	6.4%	3.8%	78
	Other Racial Category	69.6%	8.7%	17.4%		4.3%	23
Age	18-24 years old	47.9%	23.9%	14.1%	7.0%	7.0%	71
	25 and older	68.3%	9.8%	17.1%	2.4%	2.4%	41

Question 23: The UC Police Officer(s) was knowledgeable. [ASKED OF RESPONDENTS WHO INTERACTED WITH UC POLICE OFFICER ONLY]

		Strongly Agree	Agree Somewhat	Neutral	Disagree Somewhat	Strongly Disagree	Count
Users of UC F	Public Safety Services	44.1%	31.5%	9.9%	9.0%	5.4%	111
Campus	Uptown West	39.1%	34.8%	8.7%	10.9%	6.5%	92
	Uptown East	66.7%	16.7%	16.7%			12
Gender	Male	43.5%	41.3%	4.3%	4.3%	6.5%	46
	Female	45.9%	26.2%	11.5%	11.5%	4.9%	61
Race	White or Caucasian	43.4%	34.2%	10.5%	7.9%	3.9%	76
	Other Racial Category	54.2%	33.3%	4.2%	4.2%	4.2%	24
Age	18-24 years old	38.6%	34.3%	10.0%	10.0%	7.1%	70
	25 and older	53.7%	26.8%	9.8%	7.3%	2.4%	41

Question 24: The UCPD Officer(s) followed up with additional information about our interaction at a later date. [ASKED OF RESPONDENTS WHO INTERACTED WITH UC POLICE OFFICER ONLY]

		Strongly Agree	Agree Somewhat	Neutral	Disagree Somewhat	Strongly Disagree	Count
Users of UC F	Public Safety Services	26.6%	9.2%	26.6%	10.1%	27.5%	109
Campus	Uptown West	23.3%	7.8%	30.0%	11.1%	27.8%	90
·	Uptown East	50.0%	8.3%			41.7%	12
Gender	Male	27.9%	9.3%	32.6%	11.6%	18.6%	43
	Female	25.8%	9.7%	24.2%	8.1%	32.3%	62
Race	White or Caucasian	25.0%	9.2%	25.0%	6.6%	34.2%	76
	Other Racial Category	36.4%	9.1%	31.8%	18.2%	4.5%	22
Age	18-24 years old	21.4%	7.1%	24.3%	12.9%	34.3%	70
	25 and older	35.9%	12.8%	30.8%	5.1%	15.4%	39

Question 25: The UCPD Officer(s) met my expectations in performing their duties. [ASKED OF RESPONDENTS WHO INTERACTED WITH UC POLICE OFFICER ONLY]

		Strongly Agree	Agree Somewhat	Neutral	Disagree Somewhat	Strongly Disagree	Count
Users of UC F	Public Safety Services	43.2%	26.1%	10.8%	9.9%	9.9%	111
Campus	Uptown West	39.1%	28.3%	12.0%	9.8%	10.9%	92
·	Uptown East	66.7%	8.3%	8.3%	8.3%	8.3%	12
Gender	Male	46.7%	31.1%	8.9%	2.2%	11.1%	45
	Female	41.9%	22.6%	9.7%	16.1%	9.7%	62
Race	White or Caucasian	44.7%	28.9%	7.9%	9.2%	9.2%	76
	Other Racial Category	45.8%	25.0%	20.8%	4.2%	4.2%	24
Age	18-24 years old	34.3%	32.9%	8.6%	11.4%	12.9%	70
	25 and older	58.5%	14.6%	14.6%	7.3%	4.9%	41